

Information to customers (art. 13 Regulation 2016/679)

Dear Customer pursuant to art. 13 of Regulation (EU) 2016/679 relating to the "protection of natural persons with regard to the processing of personal data, as well as the free movement of such data and which repeals Directive 95/46/EC (General Data Protection Regulation)" Please read this information in which we highlight that:

a) as a result of the performance and services provided and during the course of the same, our center will collect and process your common and sensitive personal data;

b) for an understanding of what follows, we specify some definitions given by Regulation 2016/679 and specifically:

*- **Processing:** any operation or set of operations, carried out with or without the aid of automated processes and applied to personal data or sets of personal data, such as collection, recording, organisation, structuring, storage, adaptation or modification, extraction, consultation, use, communication by transmission, diffusion or any other form of making available, comparison or interconnection, limitation, cancellation or the destruction;*

*- **Personal data:** any information relating to a natural person, identified or identifiable, even indirectly, by reference to any other information, including a personal identification number;*

*- **Sensitive data:** data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, as well as processing genetic data, biometric data intended to uniquely identify a natural person, data relating to the person's health or sexual life or sexual orientation*

We inform you

that the collection and processing of your personal data will be carried out by the undersigned company in accordance with the following:

1) Object of the processing: The Data Controller processes the personal identification data (for example: name, surname, address, telephone, email, bank and payment details) hereinafter referred to as personal data communicated by you upon the conclusion of contracts for the services carried out by the Data Controller. These data will be processed exclusively for the performance of the services you have entrusted to the structure as well as for accounting purposes.

The Data Controller, due to the services performed, also processes sensitive data necessary to carry out healthcare services.

2) Legal basis and purpose of the processing: The processing is necessary for the execution of the pre-contractual measures adopted at your request, in particular to allow the carrying out of laboratory analysis activities, etc.). The data you provide will be processed by the Company only for purposes connected or instrumental to the services carried out by the same.

3) Method: The processing of your data will be based on the principles of correctness, lawfulness and transparency; it may also be carried out through automated methods designed to store, manage and transmit them and will take place through adequate technical and organizational measures - to the extent reasonable and to the state of the art, taking into account the nature, object, context and purpose of the processing - to guarantee security, confidentiality, integrity and availability and resilience of systems and services, avoiding the risk of destruction, loss, unauthorized disclosure, unauthorized access, illicit use and dissemination.

4) Provision of data and consequences of any refusal: the provision of data is optional, but refusal or opposition, even partial, to the processing, may determine, against our will, the impossibility of

providing the requested services. Allowing real-time temperature detection is a processing of personal data necessary to access the premises. Therefore, any refusal will make it impossible for the Data Controller to fulfill a legal obligation and, consequently, your inability to access the premises.

5) Data retention period: The personal data contained in the information archive for accounting purposes will be deleted 10 years after the performance of the service.

Sensitive data will be processed exclusively for the performance of the service and deleted in compliance with the law.

6) Subjects or categories of subjects to whom the data may be communicated: Your data may be communicated to companies and/or professional firms that provide consultancy, assistance and collaboration to the data controller in accounting, administrative and tax matters, legal, to public administrations for the performance of their institutional functions and within the limits established by law or regulations and to third party service providers to whom communication is necessary for the fulfillment of the services covered by the contract.

7) Managers and company representatives/authorized persons responsible for processing: the data will be processed exclusively by managers and persons specifically authorized by the Owner/Manager;

8) Rights of the interested party: In your capacity as interested party, you have the rights referred to in articles 15-23 of the GDPR and precisely the right to: - obtain confirmation of the existence or otherwise of personal and sensitive data concerning you even if not yet registered and their communication in an intelligible form; - obtain the indication: a) of the origin of the personal and sensitive data; b) the purposes and methods of processing; c) of the logic applied in case of processing carried out with the aid of electronic instruments; d) the identification details of the owner, managers and representative designated pursuant to art. 3, paragraph 1 of the GDPR; e) of the subjects and categories of subjects to whom the personal data may be communicated or who may become aware of them in their capacity as designated representative in the territory of the State, managers and appointees; - obtain: a) updating, rectification or, when interested, integration of data; b) the cancellation, transformation into anonymous form or blocking of data processed in violation of the law, including those whose retention is not necessary in relation to the purposes for which the data were collected and/or subsequently processed; c) the attestation that the operations referred to in letters a) and b) have been brought to the attention, also with regard to their content, of those to whom the data have been communicated or disseminated, except in the case in which this fulfillment proves impossible or involves the use of means that are manifestly disproportionate to the protected right; - object, in whole or in part: a) for legitimate reasons to the processing of personal and sensitive data concerning you, even if pertinent to the purpose of the collection; - also has the right to data portability to a third party as well as the right to complain to the The Italian Data Protection Authority.

The above rights can be exercised by writing by post to Laboratorio Analisi Cliniche Iperione srl (C.F. 03647650583), Via Amico Aspertini 109-111 (00133) Rome, Tel/Fax: 062008889 – 062009260 Email hyperionec@gmail.com, PEC lab.iperione@pec.it

The right to complain can be exercised by contacting us directly The Italian Data Protection

Authority.

9) Identity and contact details of the Data Controller, Data Processor and Data Protection Officer:

Owner and responsible for data processing is the company ANALYSIS CLINICHE IPERIONE SRL (C.F. 03647650583) with registered office in Via Amico Aspertini 109-111 (00133) Rome, Tel/Fax: 062008889 – 062009260 Email hyperionec@gmail.com, Certified electronic mail lab. iperione@pec.it

The person responsible for data protection is the lawyer. Elisa Tysserand can be contacted at the email address elisatysserand@tiscali.it; to the Certified electronic mail elisatysserand@ordineavvocatiroma.org and to the mobile number 348/0625022